

COM_mander®

Web-Based Order Entry for Infor ERP XA! By Lexel Corporation

- Supports:
 - Orders
 - Quotes
 - Credit Memos
 - Immediate Release
- Compatible with:
 - COM
 - CSM
- Point of Sale
- XA Releases 6-9
- Multi-Language/Currency
- Easy to Use!

Features of COM_mander®

Flexible Order Types

Easily enter Orders, Quotes, Credit Memos, and Immediate Release Orders. Ship to searches and overrides are supported.

Email Order Confirmations

Immediately send an email confirmation of the order. Support for cc and bcc enables copies of the order to go to customer service and/or the salesreps in addition to the customer.

COM/CSM Pricing

All XA pricing logic is supported. This includes Price Books, Contract Pricing and Overrides. If you use the User Exit, COM_mander supports that as well.

Comments

Comments are an important part of a Customer Order. COM_mander supports both header and line item comments. (Auto-include comments are supported during order update)

Overview

COM or CSM too hard to learn? Too slow to enter orders? Too hard to train the CSR in the remote office? Trouble with connection speed to your office in Brazil? Need a cash register or Point of Sale terminal?

Take charge of Order Entry with COM_mander!

The fast, easy-to-use, web-based order entry system for Infor ERP XA.

Obviously COM and CSM are full function order entry programs with enormous flexibility. However, 90% of orders entered do not need all of the complexity that goes along with that flexibility. Customers want fast, easy order entry. They want low support costs to remote offices. They want fast performance over poor internet connections.

By taking the most used functions of COM and CSM and reducing it down to simple fast web-based order entry for Infor ERP XA, COM_mander takes your customer service to a new level! And, it runs 24x7 even during your XA backup for those remote offices in different time zones!

Features of COM_mander®

Multiple Warehouses

The default warehouse can be entered for all items on the order. In addition warehouses can be overridden for individual line items.

Credit Card Support



Using Lexel's optional XA_Card_Connect® product, secure, integrated, Credit Card orders can easily be taken.

Line Item Features

- Speed Entry
- Item Search
- Item, Customer Item and Industry Item
- Non-Inventory Item Support
- Available-to-Promise
- Substitutes
- Automatic or Pricing Overrides
- Inventory Availability
- Override Dates

Spreadsheet Upload



Import a spreadsheet with items and quantities and COM_mander instantly validates, prices and adds the items to the order. Hundreds of items in seconds! Do THAT with COM or CSM!

Special Charges

Select a Special Charge from the list, change the price and add it to the order!

Point of Sale

Do you have a requirement for an integrated Point of Sale solution for XA? COM_mander POS offers the full functionality of a traditional cash register along with the “invisible” processing of a complete COM/CSM order or credit!

The simple interface allows orders to be entered and paid for by cash, credit card (if XA_Card_Connect® is installed) or on regular terms.

Items can be entered manually or scanned with a barcode reader. The full COM_mander search capability is available as well.

Receipts can be printed and/or emailed.

User Exits

Have some special processing requirements for orders before they update XA? COM_mander supports iSeries user exits that can be coded in RPG to get that done. Easy!

What are you waiting for?

COM_mander installs in an hour. There is no installation on each client. Just use your web browser and start taking orders. Use it internally or externally...local or remote. Your Customer Service Reps will take one look and say “I can do this” and start taking orders right away!

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